

DRAFT

**GOOCHLAND POWHATAN COMMUNITY SERVICES
LOCAL HUMAN RIGHTS COMMITTEE**

January 9, 2014

Good Neighbor Community Services
Nationwide Building, Boulders IV
7501 Boulder View Drive
6th Floor Conference Room
Richmond, VA 23225

Minutes

The quarterly meeting of the Goochland Powhatan Local Human Rights Committee met as scheduled at Good Neighbor Community Services. The Administrative session began at 10:00am. Issues discussed included:

The Regular session convened at 10:37am.

LHRC Members

Present:

Geri Venable, Chair
Vernell Straughter, Vice Chair
Kitty Hardt, Secretary
Brad Burdette
Carletha Hall
Monica Lucas

Absent:

WandaMarie M. Duke

Human Rights Advocate

Beverly Garnes, Regional Advocate

Guests

Affiliates

Present:

Calease Perry	Associated Behavioral Outcomes & Developmental Services
Denisha Johnson	Attachment and Trauma Institute
Allison Meyer	Goochland Powhatan Community Services Board

Ashley Kemnitz & Mark Miller	Good Neighbor Community Services
Di Hayes	Hallmark Youthcare
Pascal Thebaud	Independent Capacity System
Damon Peterson	Inner-Vision Education Center
Corey Gilpin	New Direction Outreach Services
Frank Carver	Next Level Residential Services
Linda Coles	Partnership for Success
Ashley Kemnitz & Pascal Thebaud	Virginia Group Homes

Absent:

Kathleen Wright	Right Rehabilitation Resources
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Minutes from the 10/10/13 meeting were approved as drafted without correction.

Public Comment: None

Old Business: None.

New Business: Ms. Venable advised affiliates that the committee discussed ways to streamline the meeting and more information would be forthcoming following additional discussion by the LHRC. Ms. Lucas discussed the affiliates' responsibilities to recruit members for the committee.

Advocate Report/Updates: Ms. Garnes asked if there were any questions regarding Peer-to-Peer aggression being entered as abuse in CHRIS, if that applies. Ms. Garnes mentioned that CHRIS is now compatible with several internet browsers. If anyone continues to have trouble with reporting in CHRIS, contact Margaret Walsh in the Human Rights Office. Affiliates are to begin using new forms for 1st quarter 2014 reports. Affiliates who used the new forms for last year's final reporting do not need to resubmit.

Policy Reviews: None.

Affiliation Requests:

Live 4 Life -- Erica and Jason Jackson

The agency provides Intensive In-Home Services for children age 4-20. The agency is serving 3 individuals within this region, but is affiliated in another region. November licensing visits resulted in 3 citations, including not being affiliated with this LHRC. CAP was accepted and completed successfully.

Next Level Residential Services – Frank Carver

Day support services will be held in the basement of the group home. They will serve individuals with mild to moderate intellectual disability. They are offering

center- and community-based services. Staff are trained in Crisis Wave behavior management techniques. The facility can serve 15-20 individuals. They are working with Licensure to be licensed. There is a garage entrance and a back entrance from driveway. The staffing ratio will be 4-1. The facility is wheelchair accessible.

Affiliation requests were accepted by the committee.

Affiliate Reports:

Only 4th quarter reports were reviewed. Annual reports were not reviewed given the variety of forms that were received.

Associated Behavioral Outcomes & Developmental Experts of Virginia:

Calease Perry

Services provided: Intensive In-home, TDT, MHSS, Outpatient

184 adult individuals served.

There were no allegations or complaints to report. There was a licensing visit that resulted in a corrective action plan. Ms. Lucas requested that a copy of the corrective action plan be sent to the committee.

Attachment and Trauma Institute: Denisha Johnson

Services provided: Intensive In-Home Services in Goochland and Powhatan

4 children served in IIHS. There were no allegations or complaints to report.

Goochland Powhatan Community Services: Allison Meyer

650 individuals served.

There was 1 informal complaint that was not found to be a Human Rights violation upon investigation. There were 2 formal complaints that were founded: a staff person accessed the record of the mother of her assigned consumer without cause to do so and a van driver left 2 consumers unattended on an agency van. The van driver resigned before termination could be affected; the consumers were unharmed.

Good Neighbor Community Services: Ashley Kemnitz

Service provided: Congregate Residential

5 residents served in the Beaverdam home.

There were no allegations or complaints to report.

Hallmark Youthcare: Di Hayes

Services provided: Youth Residential Treatment

Average daily census was 61. There were 136 allegations of abuse or neglect complaints. Of these, 117 were for peer to peer aggression, and 38 of these resulted in minor injuries.

On 10/1/13, a female resident reported that she performed sexual acts on her roommate under a threat. Upon review of the incident, staff abuse/neglect was ruled out as this alleged act cannot be substantiated by other means.

On 10/1/13, 2 female residents reported that the Psychologist made them feel uncomfortable during testing with him. It was determined the questions were to gather an accurate history and that there were no violations.

On 10/5/13, a resident complained that a staff member provoked him when he was angry. Upon review of the incident, it was determined that the staff engaged with the resident in an inappropriate manner. The staff member resigned.

On 10/20/13, a male resident alleged that a staff member put his hands around the resident's neck and pushed him on his bed. It was determined that there were no marks or injuries to the resident's neck area, and the staff member was using body barriers to maintain the resident's unsafe aggressive behaviors. Staff abuse/neglect is unsubstantiated.

On 10/25/13, a male resident was the victim in a peer to peer altercation and was transported to the ER for treatment for a laceration to his upper right lip. It was determined that the staff was able to intervene quickly to separate the two boys. Staff abuse/neglect was unsubstantiated.

On 11/8/13, a resident was given the wrong medication. Staff neglect was founded, and the nurse is no longer employed.

On 11/8/13, a resident was involved in a physical altercation with a peer and was assessed for a small abrasion above her left eye. Staff neglect was ruled out.

On 11/8/13, two male residents reported that they had flashed each other, and that it was consensual. Upon review of the incident, there was insufficient evidence to substantiate staff neglect.

On 11/8/13, two male residents reported that they performed consensual oral sex on each other. Upon review of the incident, there was insufficient evidence to substantiate staff neglect.

On 11/17/13 a resident injured himself in his bedroom allegedly playing the "choking game" and was sent to the ER for medical evaluation and treatment. Upon review of the incident, it was determined that staff neglect is not substantiated. The staff followed the policy for 15 minute checks and was able to quickly respond to the resident's need for assistance.

On 11/29/13 a female resident came to her bedroom door to report that she had self harmed. A laceration was noted to her left arm near her wrist and was treated. Upon review of the incident, it was determined that staff neglect is not

substantiated. The residents were in their rooms for the night with their bedroom doors ajar and 15 minute checks were documented. The staff was able to quickly respond to the resident's need for assistance.

On 12/6/13 a resident was placed in an improper physical hold by a staff member. It was determined that the staff member had used excessive force and abuse was substantiated. The individual is no longer employed.

On 12/8/13 four female residents left the facility without permission by kicking the exit door. Staff unsuccessfully attempted physical holds to prevent them from leaving. The police were notified. Three of the girls returned on 12/8/13 and the other on 12/10/13. All policies and procedures were followed re: AWOL and staff neglect was ruled out. A new and more secure locking mechanism has been ordered for the exit doors.

On 12/13/13, a female resident alleged that a staff member was "bullying" her by making fun of her appearance. Upon review of the incident, it was determined that the staff did not preserve the resident's right to dignity. The staff was transferred to the boys' program to prevent further contact with the resident.

On 12/13/13, a female resident alleged that a staff member cursed in front of her. Upon review of the incident, it was determined that verbal abuse/neglect is unsubstantiated.

On 12/25/13, a resident was involved in a physical altercation with a peer while playing basketball in the gym. The resident sustained a laceration to his upper right eye and was sent to the ER for evaluation and treatment. This incident is currently under investigation.

On 12/28/13, a resident alleged that a staff member "pushed" her as they were engaged in a verbal altercation. This incident is currently under investigation.

Other reportable events:

On 11/23/13, a resident got a laceration on his face while rebounding a basketball. On 12/9/13, a resident complained of chest pain, feeling sick to his stomach and feeling dizzy. He collapsed in the arms of staff. He was seen by the nurse and sent to the ER for evaluation. He was diagnosed with syncope (fainting). On 12/17/13, a resident complained of a sore shoulder after throwing a basketball. She was transported to the ER and given motrin/ibuprofen for pain. On 12/19/13, a resident complained of not feeling well after lunch and on the way back to the unit he fell at the entrance door to the unit. The resident was sent to the ER for evaluation and treatment for syncope (fainting).

Independent Capacity Services: Pascal Thebaud

Services provided: Day Support to adults with intellectual disabilities.

45 individuals served.

A 10/9/13 incident of alleged verbal abuse by staff was unfounded. It was felt that the individual heard the end of an unrelated conversation, and there was no threat to individuals' safety. An unannounced licensure visit was conducted with no violations.

Inner-Vision Education Center: Damon Peterson

The agency is not serving anyone currently, because they aren't licensed yet. They are seeking licensure for a day support program in Powhatan. A licensure visit is scheduled for 1/20/14.

New Direction Outreach Services: Corey Gilpin

Services provided: Mental Health Skill Building Services, Intensive In-Home Services, Therapeutic Day Treatment
37 individuals served.

There were no allegations or complaints to report.

Next Level Residential Services:

Services provided: Congregate Residential
6 adults served.

There were no allegations or complaints to report.

Partnership for Success: Linda Coles

Services provided: Mental Health Skill Building Services to 42 individuals and Intensive In-Home Services to 6 children.

There were no allegations or complaints to report.

Right Rehabilitation Resources: Kathleen Wright

Absent

Virginia Group Homes Services: Ashley Kemnitz

Services provided: Congregate Residential
The agency is serving 11 residents in 2 group homes.
No allegations or complaints to report.

The reports were accepted as submitted. The Regular Session adjourned at 12:05 pm.

An Administrative session for the LHRC members only will begin at 9:00a on 4/10/14 prior to the regular session of the LHRC and Affiliates at 9:30a at Good Neighbor Community Services. Live 4 Life will provide refreshments. Attachment and Trauma Institute will provide 2 \$25 gas cards for LHRC consumer members.

The meeting schedule for the remainder of this fiscal year is:

*Report Due:	**Meeting Date/Time:
1 st quarter report: 4/5/14	4/10/14 @ 9:30a

*Reports are to be faxed or emailed to Beverly Garnes at 804-524-7398 or Beverly.Garnes@dbhds.virginia.gov and Allison Meyer at 804-556-5412 or preferably ameyer@co.goochland.va.us.

**Administrative meetings of LHRC committee members only begin at 9am before each regularly scheduled meeting.

Respectfully Submitted,

Allison Meyer, LCSW
Goochland Powhatan Community Services
804-556-5412